

# Quality Assurance (QA) Specialist

Kahuna's mission is to empower the enterprise to create a more competitive and skilled workforce. A small company making a big impact – and our success is a direct result of our people. Kahuna's modern skills management platform helps organizations gain a validated and objective view of their workforce capabilities, align talent supply against current and future demand, and increase the return on training investment.

The Product team is integral to ensuring the quality and reliability of the Kahuna skills platform. Our vision is to enhance customer value by delivering a robust, user-centered product through verified success outcomes.

In this QA role, success will be measured by the ability to efficiently identify and resolve issues, ensure smooth implementation processes, and contribute to customer satisfaction through consistent product quality. Key indicators of success include timely project support, maintaining high testing standards, and fostering collaboration with cross-functional teams.

### Role Description

The Kahuna Quality Assurance (QA) Specialist is responsible for ensuring the quality and reliability of Kahuna's software products through thorough testing and analysis. This role focuses on validating software functionalities, identifying issues, and supporting the QA team in driving quality across our product suite

## Responsibilities

- Conduct routine manual testing of new features and software updates
- Identify and document bugs or defects with clear descriptions and reproduction steps
- Work closely with developers and product teams to ensure high-quality product releases
- Support test case development, execution, and maintenance
- Assist with reporting and tracking quality metrics to improve testing efficiency

### Requirements: Skills

- Basic understanding of software development and testing methodologies
- Attention to detail and analytical thinking
- Problem-solving skills
- Ability to communicate findings and issues clearly
- Entry-level proficiency in using test management tools is a plus
- Bachelor's degree or relevant coursework in Computer Science, Information Technology, or related field (or equivalent experience)

### Why join Kahuna:

At Kahuna, you will be part of a tight-knit team driving innovation in skills management. Our culture fosters collaboration, intellectual curiosity, and career growth. If you thrive in a fast-paced environment where your work directly impacts business outcomes and customer success, you'll find a rewarding and fulfilling career at Kahuna.

- Be part of a small but impactful company that is driving innovation in the skills management space.
- Collaborate with a passionate, high-energy team dedicated to empowering organizations through workforce capabilities.
- Enjoy a positive office culture, collaborative atmosphere, and opportunities to participate in fun activities, from ping-pong to happy hours.
- Work in a hybrid environment with the opportunity to travel to cool places.

#### About Kahuna

Founded in 2018, Kahuna has rapidly become a leading provider of skills management software. We are intent on providing intuitive, powerful solutions for managing the skill levels of the workforce — saving time and money, improving regulatory compliance, and ensuring operations run smoothly and efficiently.

Ohana- We believe in deep collaboration through trusted relationships with our employees, customers, and business partners. Through these relationships, we aim to deliver software products and consulting services of exceptional quality and always add value.

Our intention is to operate as an organization that nurtures like a family, inspires intellectual curiosity, and relentlessly promotes innovation.

Join us and help drive customer value at Kahuna Workforce Solutions. If you have the technical expertise, business acumen, and a customer-focused mentality, we encourage you to apply.

#### Administrative

Location: Houston, Texas (Hybrid work environment)

Travel: When necessary Employment Type: Full-Time

Employment Requirements: Must be authorized to work in the U.S. without restrictions Education: Bachelor's or Master's, preferably in Computer Information Systems (CIS)