Kahuna

Skills Management for Field Services

Field Service organizations deploy their personnel for jobs often related to the operation, installation, repair, and maintenance of specialized equipment. To ensure safety and quality, both customers and industry regulators require validated proof of skills, competence, training, and certification before technical resources can be admitted on the job site.

KAHUNA CAN HELP

Kahuna helps operations, learning and development, and QHSE teams assign, assess, and manage technical skills to ensure the right worker is deployed for the right job at the right time. By using Kahuna to manage the skills lifecycle, field service operators can track competence for assurance and compliance, shorten on-boarding time of new hires or transfers, and quickly adapt to new workforce inventory demands.
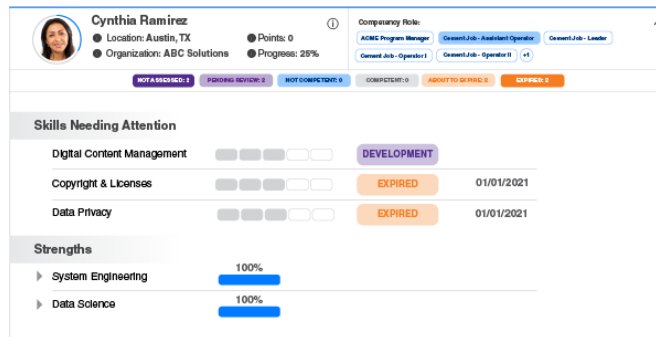
CREATE A MORE SKILLED FIELD WORKFORCE WITH KAHUNA

Kahuna's mission is to empower the enterprise to create a more competitive and skilled workforce. With our modern skills management platform, organizations gain a validated and objective view of their workforce capabilities, align talent supply against current and future demand, and increase the return on training investment.

BENEFITS

Reduce time to revenue with a 15-30% reduction in onboarding time to role readiness.

Receive higher customer satisfaction and a reduction in cost of poor quality.

Use skills data for efficient scheduling and dispatching.

Align your workforce ahead of customer demand to capture market share, win work, and retain customers.

"We are now able to identify critical talent and capabilities that are essential to the long term success of our organization."

- Global Talent & Learning Technology Manager

Schedule and dispatch based on skills data

- Utilize both competency proficiency data and role readiness data integrated with your scheduling system to schedule the right crew for the right job.

Track, manage, and ensure safety and compliance of your workforces' technical skills

- Address the complexity of Field Service Competency Assurance requirements with a flexible data model.

- Target assignments based on equipment, customer, location, etc.

- Utilize rich data for skill and competency assessments.

- Allow managers, SMEs, etc. to assess employee skills.

Focus onboarding and training to job-critical skill gaps

- Personalize and target training requirements with Kahuna's role-framework instead of across-the-board training curricula.

- Shorten the time to competence using trusted field experience data to advance competency proficiency.

Quickly adapt your workforce to meet changing demands

- Forecast your skills demand and evaluate your current skills supply in Kahuna's capability planning workbench for targeted skills gap closure or recruitment.

Create a more skilled field services workforce with Kahuna. Click here to request a demo.